



## **Epson Discproducer™ PP-100N**

### Networkable disc burning and printing

Unattended burning and printing of up to 100 discs in a single job

Full network capability – manages jobs of multiple users. Internal hard drive – the latest jobs can be retrieved and reproduced any time

Built-in control board – up to 80 jobs can be stored

AcuGrip™ technology minimises two-disc feeding

Highest quality printing with Micro Piezo technology

LCD display for Publisher status and review

Free warranty upgrade to Onsite on product registration





# EPSON DISCPRODUCER™ PP-100N

The Epson Discproducer PP-100N is the ideal solution if you need to burn and print CD/DVD series on a regular basis. It is networkable and specially optimised for working in groups. It can receive up to five jobs at the same time, and will publish them conveniently and reliably.



Besides sharing the high reliability and superb quality of the products in the Epson Discproducer range, the PP-100N also features additional advantages:

#### More effective workflow

 The PP-100N's integrated logic can manage the jobs of several users simultaneously and process them one after the other. That will cut down on waiting time for your employees and take a significant load off your network, since the data doesn't have to be transmitted for each published media.

#### More concurrent users

- Several users can be registered on the systems "Total Disc Net Administration" Software.
- The system can store up to 80 jobs on its internal hard drive. The latest jobs can be retrieved in the form of a template and be reproduced at any time.

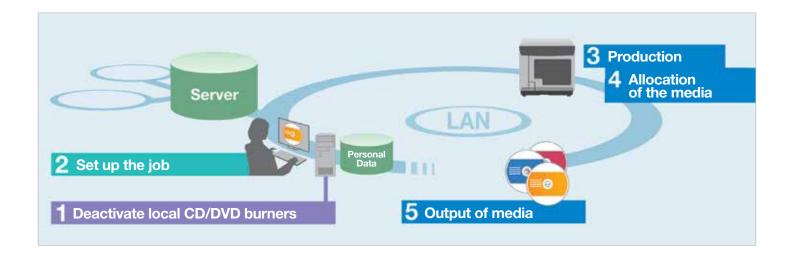
### Data protection and security

 Disable the local CD/DVD burners on local workstations. The network publisher lets you control your valuable data and media. A door lock prevents opening the door during operation and ensures safe production. The ergonomic display unit supports eight different languages.



The door lock of the PP-100N avoids interruption to the operation.

### Here's how you can produce a series of CDs/DVDs with the Epson Discproducer PP-100N



### 1: Deactivate local CD/DVD burners

Since your data can be sent via your network to the Epson Discproducer PP-100N, you can deactivate the CD/DVD burners on local workstations. That gives you, as the administrator, full control over the burning of data onto optical media.

### 2: Set up the job

Users run the "Total Disc Maker" software to create a layout, and launch their burn and print job.

#### 3: Production

Your blank CD/DVD discs will then be burned and printed individually to the desired number of copies and in accordance with the custom parameters that you specified. Using Epson recommended media you will get a high-gloss printout that is both smudge-proof and water-resistant.

#### 4: Allocation of the media

On completion of the burn and print job, the finished CDs and DVDs are deposited in the output compartment.

### 5: Output of the media

A status report informs the user as soon as the burn and print job has been completed. Users can remove their CDs and DVDs by either opening the safety door or by using the output drawer.





The intuitive "Total Disc Network Administrator" software lets you manage users and their jobs.

### Epson Discproducer<sup>™</sup> PP-100N



Publishing Speed	Product Specif	ications	
Publishing Modes  Standard mode up to 50 CDs/DVDs, unattended. Batch mode up to 100 CDs/DVDs unattended  External output up to 5 CDs/DVDs, output accessed through front tray  Print Specifications  Speed mode up to 60 discs/hour at 1440 x 120 dpi  Quality mode up to 40 discs/hour at 1440 x 1440 dpi  Ink Pad Ink pad life¹ Approximately 30,000 discs¹ Ink Cartridge Ink type Dye ink  Colours Cyan, magenta, yellow, light cyan, light magenta, black Yield² 1000 discs or more²  CD/DVD Drives 2 drives  Writing Speed CD-maximum 40x. DVD-R, DVD-R: maximum 12x. DVD-R DL; maximum 8x  Supported Media Size Only standard 120mm discs  Type CD-R, DVD±R, DVD±R DL Surface Inkjet printable  External Dimensions  Weight Approx. 25 kg  LCD Number of characters: 16 characters × 2 lines. Contrast adjustment in 8 levels  Language: English, Japanese, French, German, Spanish, Italian, Dutch, Portuguese  LEDs POWER (Green), BUSY (Green), ERROR (Orange)  Buttons  MENI, ELECT, CANCEL, Enter, CRANCEL, 50, Down, Right, Left)  Security Look  Ethemet IF 108ses-T/1008ses-T/1008ses-T/1008ses-T/1008ses-T/1008ses-T/1008ses-T/1008ses-T/1008ses-T/1008ses-T/1008ses-T/1008ses-T/1008ses-T/1008ses-T/1008ses-T/1008ses-T/1008ses-T/1008ses-Enterprise Windows XP SP2 or later Home, Professional Edition	Product Specif	ICations	
External output up to 5 CDs/DVDs, output accessed through front tray  Print Specifications  Speed mode up to 60 discs/hour at 1440 x 720 dpi  Quality mode up to 40 discs/hour at 1440 x 1440 dpi  Ink Pad Ink pad life¹ Approximately 30,000 discs¹ Ink Cartridge Ink type Dye ink  Colours Cyan, magenta, yellow, light cyan, light magenta, black Yeld¹ 1000 discs or more²  CD/DVD Drives  Writing Speed  CD: maximum 40x. DVD-R, DVD+R: maximum 12x. DVD-R DL, DVD+R DL: maximum 8x  Supported Media Size Only standard 120mm discs  Type CD-R, DVD±R, DVD±R DL Surface Inkjet printable  External Dimensions  Width 377 mm, Depth 514 mm, Height 348 mm,  Weight Approx. 25 kg  LCD Number of characters: 16 characters × 2 lines. Contrast adjustment in 8 levels  Language: English, Japanese, French, German, Spanish, Italian, Dutch, Portuguese  LEDs  Buttons  WENN, EJECT, CANCEL, Enter, Arrow keys (Up, Down, Right, Left) Security Lock  Ethernet IF  108ase-T/1008ase-TX/1000Base-TX/1000Base-TX/1000Base-TX/1000Base-TX/101Base-TX/1010Base-TX/1010Base-TX/1010Base-TX/1010Base-TX/1010Base-TX/1010Base-TX/1010Base-TX/1010Base-TX/101Base-TX/10	Publishing Speed		CD up to 30 discs/hour. DVD up to 17 discs/hour
Print Specifications  Speed mode up to 60 discs/hour at 1440 x 720 dpi  Quality mode up to 40 discs/hour at 1440 x 1440 dpi  link Pad	Publishing Modes		Standard mode up to 50 CDs/DVDs unattended. Batch mode up to 100 CDs/DVDs unattended
Duality mode up to 40 discs/hour at 1440 x 1440 dpi   Ink Pad			External output up to 5 CDs/DVDs, output accessed through front tray
Ink Pad Ink pad life¹ Approximately 30,000 discs¹ Ink Cartridge Ink type Dye ink  Colours Cyan, magenta, yellow, light cyan, light magenta, black Yield² 1000 discs or more²  CD/DVD Drives 2 drives Writing Speed CD: maximum 40x. DVD-R, DVD+R: maximum 12x. DVD-R DL, DVD+R DL: maximum 8x  Supported Media Size Only standard 120mm discs  Type CD-R, DVD±R, DVD±R DL Surface Inkjet printable External Dimensions Width 377 mm, Depth 514 mm, Height 348 mm,  Weight Approx. 25 kg  LCD Number of characters: 16 characters × 2 lines. Contrast adjustment in 8 levels  Language: English, Japanese, French, German, Spanish, Italian, Dutch, Portuguese  LEDs POWER (Green), BUSY (Green), ERROR (Orange)  Buttons MENU, EJECT, CANCEL, Enter, Arrow keys (Up, Down, Right, Left) Security Lock Can be opened electrically (LCD Menu) or by using a physical key  Ethernet IF 10Base-T/100Base-TX/100Base-TX/100Base-TX/100Base-T, Connector: RJ45 Link LED: Green: 1000 bps, Orange: 100M bps, Yellow: activity, Off: No data  Internal Logic PP-100N includes: Control board, Harddisk and the web application "Total Disc Network Administrator"  Supported OS Windows XP SP2 or later Home, Professional Edition	Print Specifications		Speed mode up to 60 discs/hour at 1440 x 720 dpi
Ink Cartridge  Ink type  Dye ink  Colours  Cyan, magenta, yellow, light cyan, light magenta, black  Yield²  1000 discs or more²  2 drives  Writing Speed  CD: maximum 40x. DVD-R, DVD+R: maximum 12x. DVD-R DL; DVD+R DL; maximum 8x  Supported Media  Size  Only standard 120mm discs  Type  CD-R, DVD±R, DVD±R, DVD±R DL  Surface  Inkjet printable  External Dimensions  Width 377 mm, Depth 514 mm, Height 348 mm,  Weight  Approx. 25 kg  LCD  Number of characters: 16 characters × 2 lines. Contrast adjustment in 8 levels  Language: English, Japanese, French, German, Spanish, Italian, Dutch, Portuguese  LEDs  POWER (Green), BUSY (Green), ERROR (Orange)  Buttons  MENU, EJECT, CANCEL, Enter, Arrow keys (Up, Down, Right, Left)  Security Lock  Ethernet IF  10Base-T/100Base-TX/1000			Quality mode up to 40 discs/hour at 1440 x 1440 dpi
Colours Yield² 1000 discs or more²  CD/DVD Drives  2 drives Writing Speed CD: maximum 40x. DVD-R, DVD+R: maximum 12x. DVD-R DL; maximum 8x  Supported Media Size Only standard 120mm discs Type CD-R, DVD±R, DVD±R DL Surface Inkjet printable  External Dimensions Width 377 mm, Depth 514 mm, Height 348 mm,  Weight Approx. 25 kg  LCD Number of characters: 16 characters × 2 lines. Contrast adjustment in 8 levels  Language: English, Japanese, French, German, Spanish, Italian, Dutch, Portuguese  LEDs POWER (Green), BUSY (Green), ERROR (Orange)  Buttons MENU, EJECT, CANCEL, Enter, Arrow keys (Up, Down, Right, Left) Security Lock Can be opened electrically (LCD Menu) or by using a physical key  Ethernet IF 108ase-T/1008ase-TX/1000Base-T, Connector: RJ45 Link LED: Green: 1000 bps, Orange: 100M bps, Yellow: activity, Off: No data Internal Logic Windows XP SP2 or later Home, Professional Edition Windows XP SP2 or later Home, Professional Edition	Ink Pad	Ink pad life <sup>1</sup>	Approximately 30,000 discs <sup>1</sup>
Yield²   1000 discs or more²   2 drives   2 drives   2 drives   CD: maximum 40x. DVD-R, DVD+R: maximum 12x. DVD-R DL, DVD+R DL: maximum 8x   Supported Media   Size   Only standard 120mm discs   Type   CD-R, DVD±R, DVD±R DL   Inkjet printable   Surface   Inkjet printable   Inkjet printable   Surface	Ink Cartridge	Ink type	Dye ink
CD/DVD Drives  Writing Speed  CD: maximum 40x. DVD-R, DVD+R: maximum 12x. DVD-R DL, DVD+R DL: maximum 8x  Supported Media  Size  Only standard 120mm discs  Type  CD-R, DVD±R, DVD±R, DVD±R DL  Surface  Inkjet printable  External Dimensions  Width 377 mm, Depth 514 mm, Height 348 mm,  Weight  Approx. 25 kg  LCD  Number of characters: 16 characters × 2 lines. Contrast adjustment in 8 levels  Language: English, Japanese, French, German, Spanish, Italian, Dutch, Portuguese  LEDs  POWER (Green), BUSY (Green), ERROR (Orange)  Buttons  MENU, EJECT, CANCEL, Enter, Arrow keys (Up, Down, Right, Left)  Security Lock  Can be opened electrically (LCD Menu) or by using a physical key  Ethernet IF  10Base-T/100Base-TX/1000Base-T, Connector: RJ45 Link LED: Green: 1000 bps, Orange: 100M bps, Yellow: activity, Off: No data  Internal Logic  PP-100N includes: Control board, Harddisk and the web application "Total Disc Network Administrator"  Supported 0S  Windows XP SP2 or later Home, Professional Edition		Colours	Cyan, magenta, yellow, light cyan, light magenta, black
Writing Speed CD: maximum 40x. DVD-R, DVD+R: maximum 12x. DVD-R DL, DVD+R DL: maximum 8x  Supported Media Size Only standard 120mm discs Type CD-R, DVD±R, DVD±R DL Surface Inkjet printable External Dimensions Width 377 mm, Depth 514 mm, Height 348 mm, Weight Approx. 25 kg  LCD Number of characters: 16 characters × 2 lines. Contrast adjustment in 8 levels Language: English, Japanese, French, German, Spanish, Italian, Dutch, Portuguese  LEDs POWER (Green), BUSY (Green), ERROR (Orange)  Buttons MENU, EJECT, CANCEL, Enter, Arrow keys (Up, Down, Right, Left) Security Lock Can be opened electrically (LCD Menu) or by using a physical key  Ethernet IF 10Base-T7/100Base-TX/1000Base-T, Connector: RJ45 Link LED: Green: 1000 bps, Orange: 100M bps, Yellow: activity, Off: No data Internal Logic PP-100N includes: Control board, Harddisk and the web application "Total Disc Network Administrator" Supported OS Windows XP SP2 or later Home, Professional Edition		Yield <sup>2</sup>	1000 discs or more <sup>2</sup>
Supported Media Size Only standard 120mm discs Type CD-R, DVD±R, DVD±R DL Surface Inkjet printable  External Dimensions Width 377 mm, Depth 514 mm, Height 348 mm, Weight Approx. 25 kg LCD Number of characters: 16 characters × 2 lines. Contrast adjustment in 8 levels Language: English, Japanese, French, German, Spanish, Italian, Dutch, Portuguese  LEDs POWER (Green), BUSY (Green), ERROR (Orange)  Buttons MENU, EJECT, CANCEL, Enter, Arrow keys (Up, Down, Right, Left) Security Lock Can be opened electrically (LCD Menu) or by using a physical key  Ethernet IF 10Base-T/100Base-TX/100Base-TX, Connector: RJ45 Link LED: Green: 1000 bps, Orange: 100M bps, Yellow: activity, Off: No data Internal Logic PP-100N includes: Control board, Harddisk and the web application "Total Disc Network Administrator"  Supported 0S Windows XP SP2 or later Home, Professional Edition	CD/DVD Drives		2 drives
Type CD-R, DVD±R, DVD±R DL Surface Inkjet printable  External Dimensions Width 377 mm, Depth 514 mm, Height 348 mm,  Weight Approx. 25 kg  LCD Number of characters: 16 characters × 2 lines. Contrast adjustment in 8 levels  Language: English, Japanese, French, German, Spanish, Italian, Dutch, Portuguese  LEDS POWER (Green), BUSY (Green), ERROR (Orange)  Buttons MENU, EJECT, CANCEL, Enter, Arrow keys (Up, Down, Right, Left)  Security Lock can be opened electrically (LCD Menu) or by using a physical key  Ethernet IF 10Base-T/100Base-TX/1000Base-T, Connector: RJ45 Link LED: Green: 1000 bps, Orange: 100M bps, Yellow: activity, Off: No data  Internal Logic PP-100N includes: Control board, Harddisk and the web application "Total Disc Network Administrator"  Supported 0S Windows 7, Windows Vista SP1, Ultimate, Home Premium, Home Basic, Business, Enterprise  Windows XP SP2 or later Home, Professional Edition	Writing Speed		CD: maximum 40x. DVD-R, DVD+R: maximum 12x. DVD-R DL, DVD+R DL: maximum 8x
Surface Inkjet printable  External Dimensions Width 377 mm, Depth 514 mm, Height 348 mm,  Weight Approx. 25 kg  LCD Number of characters: 16 characters × 2 lines. Contrast adjustment in 8 levels  Language: English, Japanese, French, German, Spanish, Italian, Dutch, Portuguese  LEDS POWER (Green), BUSY (Green), ERROR (Orange)  Buttons MENU, EJECT, CANCEL, Enter, Arrow keys (Up, Down, Right, Left)  Security Lock can be opened electrically (LCD Menu) or by using a physical key  Ethernet IF 10Base-TX/1000Base-TX/1000Base-T, Connector: RJ45 Link LED: Green: 1000 bps, Orange: 100M bps, Yellow: activity, Off: No data  Internal Logic PP-100N includes: Control board, Harddisk and the web application "Total Disc Network Administrator"  Supported 0S Windows XP SP2 or later Home, Professional Edition	Supported Media	Size	Only standard 120mm discs
External Dimensions  Width 377 mm, Depth 514 mm, Height 348 mm,  Weight  Approx. 25 kg  LCD  Number of characters: 16 characters × 2 lines. Contrast adjustment in 8 levels  Language: English, Japanese, French, German, Spanish, Italian, Dutch, Portuguese  LEDs  POWER (Green), BUSY (Green), ERROR (Orange)  Buttons  MENU, EJECT, CANCEL, Enter, Arrow keys (Up, Down, Right, Left)  Security Lock  can be opened electrically (LCD Menu) or by using a physical key  Ethernet IF  10Base-T/100Base-TX/1000Base-T, Connector: RJ45 Link LED: Green: 1000 bps, Orange: 100M bps, Yellow: activity, Off: No data Internal Logic  PP-100N includes: Control board, Harddisk and the web application "Total Disc Network Administrator"  Supported 0S  Windows 7, Windows Vista SP1, Ultimate, Home Premium, Home Basic, Business, Enterprise  Windows XP SP2 or later Home, Professional Edition		Туре	CD-R, DVD±R, DVD±R DL
Weight  Approx. 25 kg  LCD  Number of characters: 16 characters × 2 lines. Contrast adjustment in 8 levels  Language: English, Japanese, French, German, Spanish, Italian, Dutch, Portuguese  LEDs  POWER (Green), BUSY (Green), ERROR (Orange)  Buttons  MENU, EJECT, CANCEL, Enter, Arrow keys (Up, Down, Right, Left)  Security Lock  can be opened electrically (LCD Menu) or by using a physical key  Ethernet IF  10Base-T/100Base-TX/100Base-T, Connector: RJ45 Link LED: Green: 1000 bps, Orange: 100M bps, Yellow: activity, Off: No data  Internal Logic  PP-100N includes: Control board, Harddisk and the web application "Total Disc Network Administrator"  Supported 0S  Windows XP SP2 or later Home, Professional Edition		Surface	Inkjet printable
LCD  Number of characters: 16 characters × 2 lines. Contrast adjustment in 8 levels  Language: English, Japanese, French, German, Spanish, Italian, Dutch, Portuguese  LEDs  POWER (Green), BUSY (Green), ERROR (Orange)  Buttons  MENU, EJECT, CANCEL, Enter, Arrow keys (Up, Down, Right, Left)  Security Lock  can be opened electrically (LCD Menu) or by using a physical key  Ethernet IF  10Base-T/100Base-TX/1000Base-T, Connector: RJ45 Link LED: Green: 1000 bps, Orange: 100M bps, Yellow: activity, Off: No data  Internal Logic  PP-100N includes: Control board, Harddisk and the web application "Total Disc Network Administrator"  Supported OS  Windows 7, Windows Vista SP1, Ultimate, Home Premium, Home Basic, Business, Enterprise  Windows XP SP2 or later Home, Professional Edition	External Dimensions		Width 377 mm, Depth 514 mm, Height 348 mm,
Language: English, Japanese, French, German, Spanish, Italian, Dutch, Portuguese  LEDs  POWER (Green), BUSY (Green), ERROR (Orange)  Buttons  MENU, EJECT, CANCEL, Enter, Arrow keys (Up, Down, Right, Left)  Security Lock  can be opened electrically (LCD Menu) or by using a physical key  Ethernet IF  10Base-T/100Base-T/2100Base-T, Connector: RJ45 Link LED: Green: 1000 bps, Orange: 100M bps, Yellow: activity, Off: No data  Internal Logic  PP-100N includes: Control board, Harddisk and the web application "Total Disc Network Administrator"  Supported OS  Windows 7, Windows Vista SP1, Ultimate, Home Premium, Home Basic, Business, Enterprise  Windows XP SP2 or later Home, Professional Edition	Weight		Approx. 25 kg
LEDs POWER (Green), BUSY (Green), ERROR (Orange)  Buttons MENU, EJECT, CANCEL, Enter, Arrow keys (Up, Down, Right, Left)  Security Lock can be opened electrically (LCD Menu) or by using a physical key  Ethernet IF 10Base-T/100Base-TX/1000Base-T, Connector: RJ45 Link LED: Green: 1000 bps, Orange: 100M bps, Yellow: activity, Off: No data  Internal Logic PP-100N includes: Control board, Harddisk and the web application "Total Disc Network Administrator"  Supported OS Windows 7, Windows Vista SP1, Ultimate, Home Premium, Home Basic, Business, Enterprise  Windows XP SP2 or later Home, Professional Edition	LCD		Number of characters: 16 characters × 2 lines. Contrast adjustment in 8 levels
Buttons  MENU, EJECT, CANCEL, Enter, Arrow keys (Up, Down, Right, Left)  Security Lock  can be opened electrically (LCD Menu) or by using a physical key  Ethernet IF  10Base-T/100Base-TX/1000Base-T, Connector: RJ45 Link LED: Green: 1000 bps, Orange: 100M bps, Yellow: activity, Off: No data  Internal Logic  PP-100N includes: Control board, Harddisk and the web application "Total Disc Network Administrator"  Supported OS  Windows 7, Windows Vista SP1, Ultimate, Home Premium, Home Basic, Business, Enterprise  Windows XP SP2 or later Home, Professional Edition			Language: English, Japanese, French, German, Spanish, Italian, Dutch, Portuguese
Security Lock can be opened electrically (LCD Menu) or by using a physical key  Ethernet IF 10Base-T/100Base-TX/1000Base-T, Connector: RJ45 Link LED: Green: 1000 bps, Orange: 100M bps, Yellow: activity, Off: No data  Internal Logic PP-100N includes: Control board, Harddisk and the web application "Total Disc Network Administrator"  Supported OS Windows 7, Windows Vista SP1, Ultimate, Home Premium, Home Basic, Business, Enterprise  Windows XP SP2 or later Home, Professional Edition	LEDs		POWER (Green), BUSY (Green), ERROR (Orange)
Ethernet IF  10Base-T/100Base-T, Connector: RJ45 Link LED: Green: 1000 bps, Orange: 100M bps, Yellow: activity, Off: No data Internal Logic  PP-100N includes: Control board, Harddisk and the web application "Total Disc Network Administrator"  Supported OS  Windows 7, Windows Vista SP1, Ultimate, Home Premium, Home Basic, Business, Enterprise  Windows XP SP2 or later Home, Professional Edition	Buttons		MENU, EJECT, CANCEL, Enter, Arrow keys (Up, Down, Right, Left)
Internal Logic PP-100N includes: Control board, Harddisk and the web application "Total Disc Network Administrator"  Supported OS Windows 7, Windows Vista SP1, Ultimate, Home Premium, Home Basic, Business, Enterprise  Windows XP SP2 or later Home, Professional Edition	Security Lock		can be opened electrically (LCD Menu) or by using a physical key
Supported OS  Windows 7, Windows Vista SP1, Ultimate, Home Premium, Home Basic, Business, Enterprise  Windows XP SP2 or later Home, Professional Edition	Ethernet IF		10Base-T/100Base-TX/1000Base-T, Connector: RJ45 Link LED: Green: 1000 bps, Orange: 100M bps, Yellow: activity, Off: No data
Windows XP SP2 or later Home, Professional Edition	Internal Logic		PP-100N includes: Control board, Harddisk and the web application "Total Disc Network Administrator"
	Supported OS		Windows 7, Windows Vista SP1, Ultimate, Home Premium, Home Basic, Business, Enterprise
Windows 2000 SP4 or later Professional Edition			Windows XP SP2 or later Home, Professional Edition
			Windows 2000 SP4 or later Professional Edition
Warranty 1 year RTB warranty (free upgrade to On-site on product registration)*	Warranty		1 year RTB warranty (free upgrade to On-site on product registration)*

For full details, see www.epson.com.au.

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<sup>&</sup>lt;sup>1</sup> The printer's ink pad is estimated to become saturated and need replacing after about 30,000 discs. Based on printing 2000 discs per month, bi-directional. Actual results will vary based on such factors as images printed, print settings, media type, frequency of use and temperature. Ink pad is end-user replaceable on Autoprinter model only.

<sup>&</sup>lt;sup>2</sup> Actual cartridge yields may be lower with high-density images, hot or dusty conditions, less frequent printing, or printing predominantly with one colour. All ink colours are used for printing and printer maintenance, and all colours have to be installed for printing. For print quality, part of the ink from the included cartridges is used for printer startup and a variable amount of ink remains in the cartridges after the "replace cartridge" signal.

<sup>\*</sup> If your product is located at your business premises being within an 80 kilometre radius of a Service Agent's facility in the Australian and New Zealand cities listed below, you will be entitled to receive Onsite warranty service. These cities in Australia are Sydney, Newcastle, Canberra, Melbourne, Hobart, Launceston, Brisbane, Cairns, Adelaide, Darwin and Perth (for more details, see www.epson.com.au/warranty). In New Zealand these cities are Auckland, Christchurch and Wellington (for more details see www.epson.co.nz/warranty).