HP LaserJet M3035 MFP and M3027 MFP series

Empower your workteams and enhance productivity with these reliable, convenient multifunction printers

The **HP LaserJet M3035 MFP series** empowers your workteams with print, copy, fax, and digital sending functionality—in one easy-to-use, high-speed and reliable device.

Local Area Network (LAN)

Output Infrastructu

Single driver for all network HP printers
• HP Universal Print Driver

Remote management
• HP Web Jetadmin
• Embedded Web Server

HP Smart Printing Technology
Monitor printer status and send alerts automatically

Up to 35 ppm
Print, Copy and Scan
True 1200 x 1200 dpi

40GB Embedded hard drive

33.6 kbps
Fax speed

Send to network Folder

@ Send-to-email

Network Authentication

LDAP Support embedded

1100 sheets
Input Capacity[3]

• Fax to FTP
• Fax services
• LAN fax
• Internet fax
• Windows® 2000/XP fax

HP Digital Sending Software[1]

Document Capture solutions

HP AutoStore[1]

Document management system

HP LaserJet M3035 MFP series
(HP LaserJet M3035xs MFP shown)
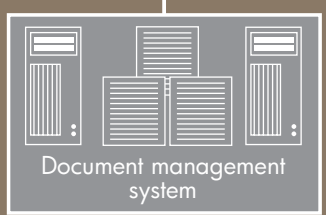
Security solution

Security
• SecureJet[1]

HP Services[4]

Basic
Support services
For businesses of all sizes

Advanced
Smart Print Services
Standardised, configurable, scalable services with predictable monthly payments

Offering all the key functions your workteam needs—in a simple and reliable package—the **HP LaserJet M3027 MFP series** enhances productivity without stretching your budget.

IT Department

re Management solutions

Job accounting[1]
• MegaTrack
• EasyReport

HP Smart Printing Technology
Monitor printer status and send alerts automatically

Up to 27 ppm
Print, Copy and Scan
True 1200 x 1200 dpi

33.6 kbps
Fax speed[2]

40GB Embedded hard drive

@ Send-to-email

1100 sheets
Input Capacity[3]

HP LaserJet M3027 MFP series
(HP LaserJet M3027x MFP shown)

Local Area Network (LAN)

Superior
Managed Print Services
Fully customisable, comprehensive, scalable portfolio of services that allows you to optimise your imaging and printing environment

[1] Optional software. Only available with M3035 MFP series.
[2] Optional. Standard with M3027x MFP.
[3] With optional 500-sheet tray. Sold separately.
[4] Optional. See www.hp.com/support for extended options.

The productivity your business demands

- Fax
- Scan
- Copy
- Print

Fulfil all office documents needs from one easy-to-use device

Do more—with less.

Get it all—print, copy, fax[1], and send-to-email functionality—in one compact device which you can set up just where your workteam needs it.

Take the waiting out of working

The HP LaserJet M3035 MFP series delivers print and copy speeds of up to 35 pages per minute[2] (ppm) and a first page out in under 10 seconds with Instant-on technology. The unique HP toner formula ensures consistent, great-looking documents at fast speeds.

Watch documents whizz through the system

For easy integration into your existing infrastructure, the HP LaserJet M3035 MFP series comes standard with send-to-email, send-to-network folder, network authentication, and LDAP support embedded in the device. Optional HP Digital Sending Software[3] facilitates sending to ftp sites and fax services; while optional HP AutoStore[3] software improves paper-intense workflows by connecting the MFP to document management solutions.

Save paper and time with auto-duplex printing/copying

The device also comes with a 50-sheet reversing Automatic Document Feeder (ADF) for copying and scanning—so there's no need to manually feed in each original.

Built-in virtual storage for even more convenience

A 40 GB embedded hard drive (on both M3035 and M3027 MFP series models) provides a virtual mailbox to keep sensitive documents confidential, proof a document before releasing the remaining copies, and store frequently printed jobs for easy retrieval, such as expense reports or invoices.

Instant-on Technology
Faster performance

- First page out in less than 10 seconds
- Print speed up to 35 ppm[2]

First page out in under **10 seconds**
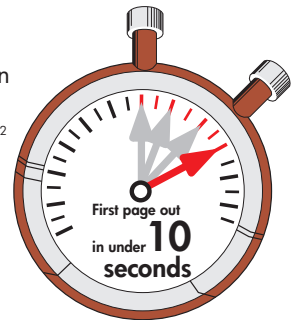
Less waiting time for prints with Instant-on technology

- Fax to FTP
- LAN fax
- Internet fax
- Fax services
- Windows® 2000/XP fax
- HP Digital Sending Software
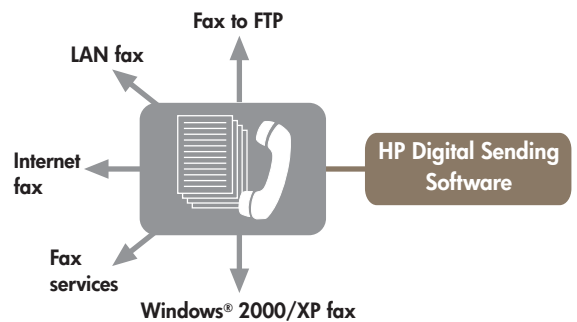
Streamline workflow and improve productivity

SOLVING THE PROBLEM

Double-sided
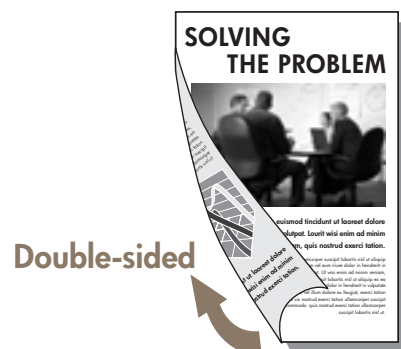
Create professional documents and collaterals easily and efficiently with automatic two-sided printing

Speed up your office workflow

400 MHz processor and 256 MB of memory (expandable up to 512 MB on both M3035 and M3027 MFP series models) make complex jobs a breeze. Plus, you also get increased uptime, thanks to a quick return to the original application after printing.

Built in **400MHz** processor and **256 MB** of memory

Store frequently-used documents on built-in hard disk for even more convenience

Engineered for ease of use

Hassle-free, reliable networking and management

The M3035 MFP series features IPv6-ready[1] best-in-class networking and management tools via the HP Jetdirect Fast Ethernet embedded print server. HP Web Jetadmin offers remote installation, configuration, and proactive management. The HP Embedded Web Server performs remote diagnostics, sends e-mail alerts, provides job tracking and accounting, and facilitates convenient supplies reordering.

Less training, more results

A radically simple, intuitive, helpful control panel integrates all the functions of the M3035 MFP series with familiar Windows® emulation icons, automatic navigation, installation wizards, and help screens. What's more, the control panel is now localised in a variety of Asian languages[2]: Traditional Chinese, Simplified Chinese, Korean and Japanese.

Ready for business whenever you are

Even if you're the first one in the office, the HP MFP's Automatic Printer Wakeup gets it warmed up and ready for business—much like a coffee maker that's set to start every morning!

Networking features that IT department will appreciate

Contrast adjustment
Ready light
Data light
Attention light
Sleep mode button/light
Status bar
Reset button
Touch screen graphical display
Numerical keypad
Start button/light ready
Stop button

Walk-up convenience with intuitive control panel
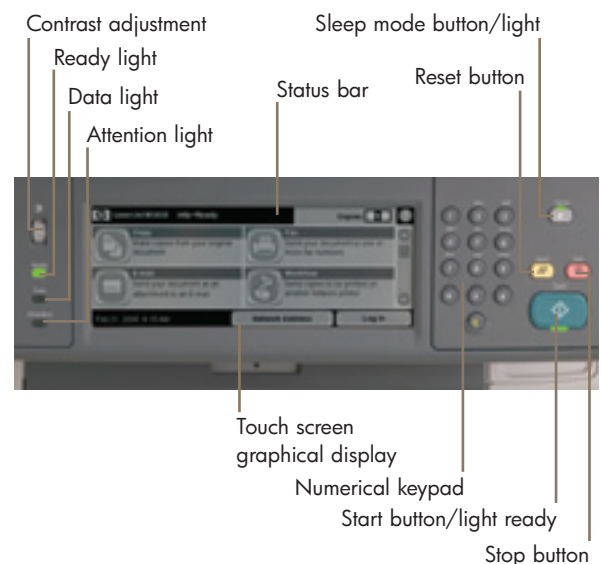
[1] IPv6 is only supported with Microsoft® Server 2003® and Windows® XP® (print only).
[2] Please check with your local HP office for availability.

Keep pace with your growing needs

Expansion that's as easy as 1-2-3

A Foreign Interface Harness (FIH) port that enables HP and partner solutions, an open EIO slot, and a host USB port help you easily expand the MFP's capabilities with HP and partner solutions, such as additional fonts, forms, barcode printing, and market-leading solutions for document capture, job accounting, and security. You can also look forward to investment protection—thanks to access to IPsec TCP/IP security, Gigabit Ethernet, and wireless network compatibility.

Printing without any of the pit stops

Because reloading paper takes away time and slows down your work momentum, the MFP supports up to 1100 sheets with a 100-sheet multipurpose tray and two 500-sheet trays[1], plus a 20-sheet convenience stapler[2] for easy finishing.

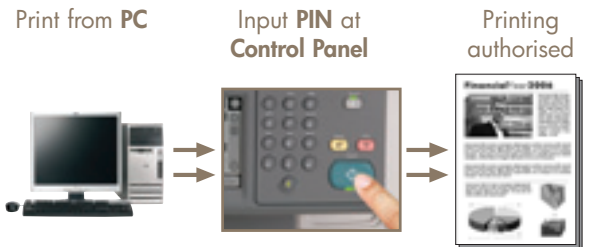# Protect data confidentiality and privacy

Secure printing

Both the M3027 MFP series and the M3035 MFP series are designed to protect critical information—in both hard and soft copy—and simplify the way you manage your environment with easy tools and checklists.

Your business is safeguarded in several innovative ways:

- **Private Printing** helps you protect confidential documents by allowing you to hold a job for printing until you release it via a 4-digit Personal Identification Number (PIN) at the MFP's control panel.

- **HP Secure Storage Erase** ensures that the data you eliminate is unrecoverable. Unless otherwise specified, the MFP deletes data from the hard disk when the print job is finished.

- **Network authentication** (LDAP, SMTP) adds another layer of security by allowing administrators to control device access. By requiring users to log in, administrators can limit usage of all the device features, or of just the copying or sending functions.

- Our renowned family of **HP Jetdirect connectivity products** supports a wide range of industry-standard and trusted security protocols, including 802.1x for Wired Networks, SNMPv3 and HTTPS, and Secure IPP (IPP-S) and IPsec.

- Track usage for all printer and MFP models by job, user, device, or application with the **HP Web Jetadmin Report Generation Plug-in**.

Print from **PC**   Input **PIN** at **Control Panel**   Printing authorised

Secure printing features help to protect document confidentiality

SECURITY PROTOCOL
- 802.1X for Wired Networks
- SNMPv3
- HTTPS
- Secure IPP (IPP-S)
- IPsec

Integrate easily with a wide range of network and security protocols

HP Web Jetadmin Report Generation Plug-in helps to track usage and can generate reports

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[1] Optional accessory. Sold separately.
[2] Only available on M3035xs.

HP LaserJet M3035 MFP series

HP LaserJet M3035xs MFP shown

1 50-sheet Automatic Document Feeder (ADF) automatically scans two-sided documents

2 Easy-to-use touch-screen control panel with 13-key number pad provides effortless device interaction

3 Front door print cartridge access

4 100-sheet multipurpose tray handles heavy custom paper up to 199 g/m² (53 lb)

6 250-sheet output bin

7 Automatic two-sided printing

8 RJ-11 fax port

9 HP Jetdirect Fast Ethernet embedded print server (RJ-45 network port)

10 Foreign Interface Harness (FIH) port supports HP and partner solutions

11 Host USB port for additional functionality

12 Hi-Speed USB 2.0 port for direct connection

13 256 MB total memory and a powerful 400 MHz processor perform complex tasks quickly

14 Open EIO slot for additional functionality

15 40 GB built-in hard disk for effective digital sending, private printing and job storage
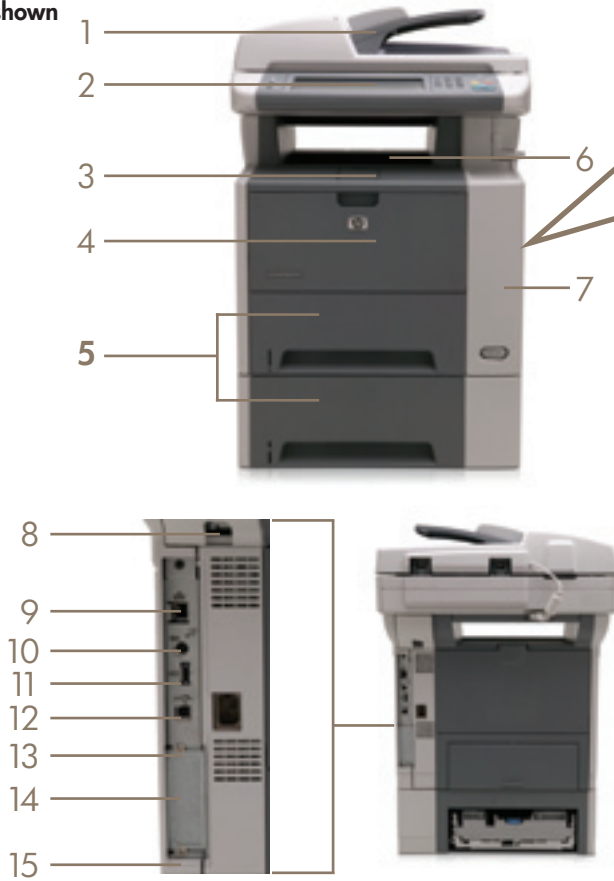
With your HP LaserJet M3035xs MFPs, you get these additional features over HP LaserJet M3027 MFP series

5 Adjustable 500-sheet input trays 2 and 3 for a 1100-sheet input capacity

* Plus the ability to expand with solutions (optional)

HP Jetdirect ew2400 802.11g wireless external print server allows easy network access without cables

HP Jetdirect 635n IPv6/IPsec Print Server with the latest in network security

HP Jetdirect 625n Gigabit Ethernet internal print server Increase network bandwidth to gigabit speeds

HP 1284B parallel card Giving you the flexibility to continue to support parallel devices for compatible HP peripherals

HP Digital Sending Software lets you digitally capture paperbased documentation for easy routing and storage
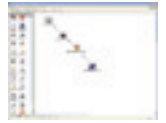
HP AutoStore software to send scanned documents to document management and collaboration platforms

USB cable provides connection between USB port printer and PC/Mac

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HP LaserJet M3027 MFP series

HP LaserJet M3027x MFP shown

1 50-sheet Automatic Document Feeder (ADF) automatically scans two-sided documents

2 Easy-to-use touch-screen control panel with 13-key number pad provides effortless device interaction

3 250-sheet output bin

4 Front door print cartridge access

5 100-sheet multipurpose tray handles heavy custom paper up to 199 g/m² (53 lb)

6 Automatic two-sided printing (M3027x only)

7 Adjustable 500-sheet input tray 2

8 RJ-11 fax port

9 HP Jetdirect Fast Ethernet embedded print server (RJ-45 network port)

10 Foreign Interface Harness (FIH) port supports HP and partner solutions

11 Host USB port for additional functionality

12 Hi-Speed USB 2.0 port for direct connection

13 256 MB total memory and a powerful 400 MHz processor perform complex tasks quickly

14 Open EIO slot for additional functionality

15 40 GB built-in hard disk for effective private printing and job storage

HP Jetdirect ew2400 802.11g wireless external print server allows easy network access without cables

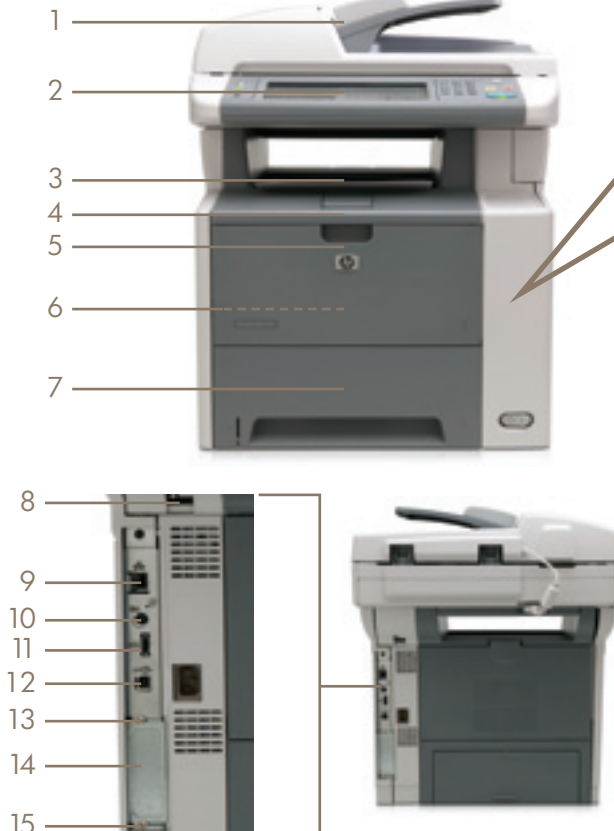**HP Jetdirect 635n IPv6/IPsec Print Server** with the latest in network security

HP Jetdirect 625n Gigabit Ethernet internal print server Increase network bandwidth to gigabit speeds

HP 1284B parallel card Giving you the flexibility to continue to support parallel devices for compatible HP peripherals

USB cable provides connection between USB port printer and PC/Mac

Helping you get even more from your MFP

—solutions to enhance productivity and performance

HP Web Jetadmin

This web-based print management solution helps you discover devices on the network and facilitates the pro-active management of devices. It also provides you "supply low" alerts, and enables remote monitoring and troubleshooting as usage report generation.

HP Universal Print Driver— One Driver for all[1]

Available in your choice of HP PCL5 or HP postscript emulation, this unified driver for HP enterprise customers ensures easy driver deployment and management. It also helps apply print rules to all users on the network.

Job Accounting Solutions (MegaTrack[2]/MIPA[2]/EasyReport[2])

Manage your print environment more efficiently with two real-time monitoring and control offerings—MegaTrack and EasyReport—that help you carry out a variety of tasks: capture print, copy, and fax activities; allocate printing costs; restrict usage (e.g. set print quota on colour); and detailed usage reporting.

• **MegaTrack In Printer Agent (MIPA)** gives your business the ability to record and monitor printer and MFP activity directly at the device, providing a precise accounting of printing functions. It can also be used to track copying, faxing and scan-to-email functions.

Print Security (SecureJet[2])

This hardware and firmware solution offers you greater control over the security of your printed documents. It helps you secure sensitive print jobs against hacking during LAN transmission and authenticate users to ensure that only the right person gets the print job. It also lets you retrieve jobs from any SecureJet-enabled printer.

Document Capture Solutions

HP Digital Sending Software[2] (optional)—It allows you to authenticate users at device level—and send documents to email, folders, ftp, LAN-fax, printer or document OCR.

HP AutoStore[2] (optional)—It helps you transform documents and integrate MFPs into your company workflow. It also facilitates information capture, transformation and routing to your Knowledge Management System and enables direct scanning into enterprise databases and applications.

HP Web Jetadmin process
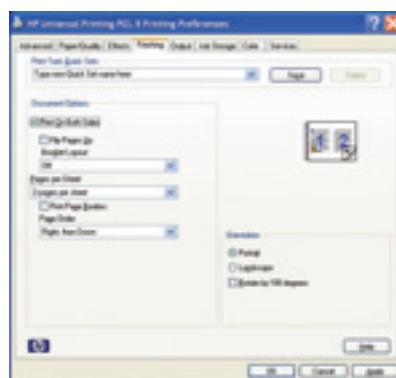
From standard web browser:
• Track usage by user
• Install firmware
• Configure device
• Conduct remote diagnostics
• Organise devices

Printer alerts and real-time status reports automatically e-mailed

*WARNING

Solve potential problems before they impact productivity

Auto-grouping allows administrators to group peripherals for ease of navigation

Universal Print Driver

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100 million HP LaserJets shipped

No other company has supplied more printers to more people than HP. For more than 20 years now, HP has introduced an ever-widening range of innovative laser printing products. And now, HP celebrates the shipment of the 100 millionth HP LaserJet printer. HP printers offer proven reliability, award-winning service and support, and the broadest portfolio of printing solutions in the industry. All of which means you can count on the legendary quality and reliability of HP LaserJet printers.

HP Smart Printing—helping you save time and money

Interactive HP Smart Printing Technology[1] in the HP print cartridge and device makes printer maintenance easier, faster and more cost-effective. It optimises print quality and reliability throughout cartridge life, sends alerts when supplies are low and provides pages remaining data, and enables convenient reordering of supplies through HP SureSupply[2].

[1] Using genuine HP supplies ensures availability of all HP printing features.
[2] Programme availability may vary by country. Internet access required. For more information, visit www.hp.com/learn/suresupply

HP award-winning service and support

—ensuring low Total Cost of Ownership and peace of mind

HP's wide spectrum of Print Services offers you several efficient, flexible and cost-effective ways to manage output. Designed to be both affordable as well as fully scalable, these services range from assessment and strategy to complete outsourced management.

Support services

Hardware repair services for HP printer products. Billed up front including:
• On-site
• Exchange
• Installation
• Technical phone support

When you need:
Reliable hardware repair service and access to technical phone support only.

It includes:
• Hardware repair

Smart Print Services

A simple contract in a single, monthly invoice includes printers, supplies and support services based on actual device usage.

When you need:
A hassle-free acquisition method, monthly payment, simple contract with printers, supplies, and repair service.

It includes:
• Hardware repair
• Supplies fulfillment
• Choice of Single Function & Multifunction printers
• Leasing
• Maintenance kits

Managed Print Services

A comprehensive, scalable portfolio of services that can be easily customised to meet your specific requirements for an output strategy.

When you need:
Maximisation of your IT resources, cost control and optimisation of your output infrastructure.

It includes:
• Assessment and design services
• Onsite management services
• Deployment services
• Flexible payment models
• Choice of Single Function & Multifunction printers
• Supplies replenishment
• Remote monitoring

Excellent durability and reliability—HP has consistently received the top grade in PC Magazine Readers' Choice Award for service and reliability 14 years in a row[1].

That's the kind of assurance you get with HP Printers.

[1] September 2005 PC Magazine Annual Reader Satisfaction Survey

September 20, 2005 OVERALL PRINTERS Hewlett-Packard company

PC Magazine Readers' Choice Award for service and reliability for 14 years in a row.

PC Magazine Readers' Choice Award Logo is a trademark of Ziff Davis Publishing Holdings Inc. Used under license.

Technical specifications

	HP LaserJet M3035 MFP (CB414A)	HP LaserJet M3035xs MFP (CB415A)	HP LaserJet M3027 MFP (CB416A)	HP LaserJet M3027x MFP (CB417A)

Print and copy speed[1]	M3035 MFP series—Up to 35 pages per minute (ppm) letter (up to 33 ppm A4)[2]; M3027 MFP series—Up to 27 pages per minute (ppm) letter (up to 25 ppm A4)[2]
First page out	Less than 10 seconds
Resolution	FastRes 1200, ProRes 1200 (1200 x 1200 dpi), REt (Resolution Enhancement technology)
Features	**Copying:** Up to 1000 multiple copies, reduce/enlarge from 25 to 400% (from scanner glass), two-sided copying (M3035 MFP series/M3027x MFP), contrast adjustments, mixed originals, image adjustment, paper selection, content orientation, pages per sheet, booklet format, optimise text/picture, job build, edge to edge; **Scanning:** Colour flatbed scanner or ADF; scan input modes: front-panel scan, copy, fax (optional) e-mail; file types: PDF, JPG, TIFF, MTIFF; **Faxing:** (M3035xs MFP/M3027x MFP only)—Up to 33.6 kbps, auto fax reduction, fax forwarding, fax polling, broadcasting to up to 100 locations, speed dial (up to 100 lists), junk barrier, remote retrieval capability, auto redialing, Windows faxing supported; **Digital sending:** Send-to-email, send to network folder[3], LDAP and SMTP authentication[3], LDAP addressing[3]; file formats: PDF, JPG, TIFF, MTIFF
Processor	400 MHz
Memory/storage	256 MB DDR RAM (fixed), expandable to 512 MB via one open DDR DIMM slot; Memory Enhancement technology (MEt); 40 GB hard disk
Duty cycle[4]	Up to 75,000 pages per month
Paper	**Input:** 100-sheet multipurpose tray 1, 500-sheet tray 2, 50-sheet two-sided reversing Automatic Document Feeder (ADF); **Output:** 250-sheet output bin; **Two-sided:** M3035 MFP series/M3027x MFP—automatic two-sided printing; M3027 MFP—manual two-sided printing; M3035xs MFP—20-sheet convenience stapler; **Sizes:** Multipurpose tray 1: 76 x 127 mm (3 x 5 inches) to 216 x 356 mm (8.5 x 14 inches); letter, legal, executive, envelopes, A4, A5, B5 (JIS), executive (JIS); 500-sheet trays 2 and 3: 148 x 210 mm (5.8 x 8.3 inches) to 216 x 356 mm (8.5 by 14 inches); letter, legal, executive, A4, A5, B5 (JIS), executive (JIS); automatic two-sided printing unit: A4, letter, legal, executive (JIS); ADF: letter, legal, executive, A4, B5 (JIS), A5, custom; **Weight:** Multipurpose tray 1 (straight through paper path for special paper): 60 to 199 g/m² (16 to 53 lb); 500-sheet trays 2 and 3: 60 to 120 g/m² (16 to 32 lb); ADF: 60 to 105 g/m² (16 to 28 lb); **Types:** Paper (plain, printed, letterhead, prepunched, bond, recycled, colour, rough), transparencies, labels, envelopes and card stock
Connectivity	**Interfaces:** M3035/M3027 MFP—One HP Jetdirect Fast Ethernet embedded print server, one Foreign Interface Harness (FIH) port, one USB type A port for adding accessories, one USB type B port for printing, one open EIO slot; M3035xs/M3027x MFP—One HP Jetdirect Fast Ethernet embedded print server, one Foreign Interface Harness (FIH) port, one USB type A port for adding accessories, one USB type B port for printing, one open EIO slot; one analog fax port; **Languages:** HP PCL6, HP PCL5, HP postscript level 3 emulation, PDF printing (v 1.4); **Fonts:** 80 scalable TrueType fonts; **Client operating systems:** Full software installation: Windows® XP (32-bit), Windows® Server 2003 (32-bit), Windows 2000; printer driver only: Windows® XP (64-bit) (Web only); Windows® Server 2003 (64-bit) (Web only); Linux (Web only); UNIX model scripts (Web only); Mac OS X v10.2.8, v10.3, v10.4 and later; **Network:** IPv6:[5] DHCPv6, HTTP, HTTPS, Port 9100, LPD, IIP, Secure IIP, MLDv6, ICMPv6 IPv4: FTP, IPP, Secure IPP, Auto-IP, Apple Bonjour Compatible, Telnet, SLP, IGVPv2, BOOTP/DHCP, WINS, SNMPv1/v2c/v3, TFTP, HTTP, HTTPS, Port9100, LPD Other: IPX/SPX, DLC. LLC, AppleTalk, Netware NDS, Binary, NCP
Security	Private print, HP Secure Storage Erase, network authentication (LDAP, SMTP), HP Jetdirect - 802.1x for Wired Networks, SNMPv3 and HTTPS, and Secure IPP (IPP-S) and IPsec[5]
Dimensions (w x d x h)	M3035 MFP/M3027 MFP series —426 x 485 x 530 mm (16.8 x 15.7 x 20.9 inches); M3035xs MFP—426 x 485 x 670 mm (16.8 x 15.7 x 26.4 inches)
Weight	M3035 MFP/M3027 MFP series—27.6 kg (60.6 lb); M3035xs MFP—33.4 kg (73.5 lb)
Environmental ranges	**Temperature:** Operating: 17.5 to 25° C (63 to 77° F); Storage: -20 to 40° C (-4 to 104° F); **Relative humidity:** 30% to 70%, non-condensing
Acoustics[6]	**Power emissions:** Active: 6.5 B(A) printing; 6.8 B(A) copying, Ready: Inaudible

Technical specifications

HP LaserJet M3035 MFP (CB414A) HP LaserJet M3035xs MFP (CB415A) HP LaserJet M3027 MFP (CB416A) HP LaserJet M3027x MFP (CB417A)

Power requirements[7]	110-volt models: 110 to 127 VAC (±10 percent)), 60 Hz (±2 Hz), 7.5 amp; 220-volt models: 220 to 240 VAC (±10 percent), 50 Hz (±2 Hz), 4.5 amp
Power consumption[7]	Energy Star®, Blue Angel compliant; Printing: 610 watts; Copying: 620 watts; Ready: 28.5 watts; Sleep: 24.0 watts; Off: 0.1 watts; Typical Electricity Consumption (TEC): 5.224 kWh/Week (M3027 MFP series); 6.331 kWh/Week (M3035 MFP series)
EMC compliance	CISPR 22:1993 / EN 55022:1994 Class A, EN 61000-3-2:2000, EN 61000-3-3:1995, EN 55024:1998, FCC Title 47 CFR, Part 15 Class B / ICES-003, Issue 4 / GB9254-1998, GB17625.1-2003, EMC Directive 89/336/EEC and the Low Voltage Directive 73/23/EEC and carries the CE-Marking accordingly
Safety compliance	Argentina (TÜV S Mark-Rs.92/98/Ds.1009/98), Australia (AS/NZ 3260), Canada (cULCAN/CSA C22.2 No.60950-1-03), China (GB4943), Czech Republic (CSN-IEC 60950-1; IEC 60825-1), Estonia (EEI EN60950-1; IEC 60825-1), EU (CE Mark-Low Voltage Directive 73/23/EEC), Germany (TÜV- EN60950-1; IEC 60825-1), Hungary (MEEI- IEC 60950-1; IEC 60825-1), Lithuania (LS- IEC 60950-1; IEC 60825-1), (Russia (GOST- R50377), Slovakia (IEC 60950-1; IEC60825-1), Slovenia (SQI- IEC 60950-1; EN60825-1), South Africa (IEC 60950-1; IEC60825-1), USA (UL-UL 60950-1; FDA-21 CFR Chapter 1 Subchapter J for lasers). Class 1 Laser/LED Product.
Warranty	One-year, next day, on-site limited warranty plus free phone support during warranty
HP SureSupply enabled	To learn more, please visit www.hp.com/go/SureSupply
What's in the box	All models include: print cartridge, support flyer, power cord, control panel overlays, software/documentation CD, Getting Started Guide, wall poster; HP LaserJet M3035xs MFP—20-sheet convenience stapler, additional 500-sheet input tray, phone cord; HP LaserJet M3027x MFP—two-sided printing, analog fax, phone cord

[1] Exact speed varies depending on the system configuration, software program, and document complexity.
[2] Speed specifications have been updated to reflect current industry testing methods.
[3] Only available with HP LaserJet M3035 MFP series.
[4] Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups.
[5] IPv6 is only supported with Microsoft Server 2003 and Windows XP (print only).
[6] Configuration tested: base model, simplex printing, A4 paper at an average of 25 ppm; copying at 25 ppm with ADF running (for the M3027 MFP series); base model, simplex printing, A4 paper at an average of 33 ppm (for the M3035 MFP series).
[7] Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty.

For more information, call your local Hewlett-Packard sales office or your nearest HP authorised dealer or visit us at www.hp.com

HP customer information centre (for product information)

Australia	13 23 47
China	800 820 2255
Hong Kong	800 93 8855
India	1600 425 4999 (from MTNL/BSNL LAN line) 3030 4499 (from mobile)
Indonesia	0800 1111 222
Korea	080 703 0700
Malaysia	1800 88 4848
New Zealand	0800 733 547
Philippines	1800 1441 6688
Singapore	1800 278 8100
Taiwan	0800 236 686
Thailand	+662 353 9000
Vietnam	+848 823 6215

HP customer care centre (for post-sales service)

Australia	13 10 47
China	800 810 3888
Hong Kong	+852 3002 8555
India	1600 112 267
Indonesia	+62 21 350 3408
Korea	+82 23270 0700
Malaysia	1800 805 405
New Zealand	0800 449 553
Philippines	+63 2 867 3551
Singapore	+65 6 272 5300
Taiwan	+886 2 8722 8000
Thailand	+662 353 9000
Vietnam	+848 823 4530

For the following countries, please fax your queries to: +65 6275 6707
• Bangladesh • Bhutan • Brunei • Cambodia • Maldives • Nepal • Pakistan • Sri Lanka

Ordering information

Product	
CB414A	HP LaserJet M3035 MFP
CB415A	HP LaserJet M3035xs MFP
CB416A	HP LaserJet M3027 MFP
CB417A	HP LaserJet M3027x MFP
Paper handling	
Q7817A	500-sheet input tray
Supplies	
Q7551X	HP LaserJet Black Print Cartridge *Average cartridge yield is 13,000 pages; declared yield value in accordance with ISO/IEC 19752.
Q7551A	HP LaserJet Black Print Cartridge (Average cartridge yield is 6,500 pages; declared yield value in accordance with ISO/IEC 19752.)
Q7432A[3]	Staple cartridge refill (2 cartridges, 1500 staples each)
Connectivity	
J7960G	HP Jetdirect 625n Gigabit Ethernet internal print server
J7961G	HP Jetdirect 635n IPv6/IPsec internal print server
J7951G	HP Jetdirect ew2400 external Fast Ethernet wired and wireless 802.11g print server
J7972G	HP 1284B parallel card
C6518A	USB cable, 2-meter
Memory	
Q7718A	128 MB 100-Pin DDR DIMM
Q7719A	256 MB 100-Pin DDR DIMM
J7989G	HP EIO serial ATA high performance hard disk
Software	
T1936AA[3]	HP Digital Sending Software
T1943AA[3]	HP AutoStore
Solutions	
	See the Global Solutions Catalog: www.hp.com/go/gsc
HP papers	
	Asia Pacific: www.hp.com/apac/printingsupplies Asia: 65-6253-8500 Australia and New Zealand: 61-2997-2299LAR
HP Customer Care	

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